Product Information Notice

PIN Reference:	PIN202204	**Date Issued:**	15th November 2022
Subject:	End of Life – Traka32 LenelS2 OnGuard Integration		
Affected Product(s):	Traka32, Traka Lenel OnGuard Integration 3.3.1	**Effective From:**	21st October 2022

1. PRODUCT CHANGE OVERVIEW

From Traka LenelS2 OnGuard module v3.4, there will be no further certification of Traka32 with future versions of Lenel S2 OnGuard.

2. REASONS FOR THIS CHANGE

In line with the End-of-Life notification for Traka32 and the phasing out of updates to related products, the future versions of LenelS2 OnGuard from v8.1 onwards will continue to be supported only on TrakaWEB.

3. WHO WILL BE AFFECTED?

Customers still using Traka32 will continue to be provided with telephone guidance only on versions up to Traka LenelS2 OnGuard (OpenAccess) Integration v3.3.1 but this support is only valid for up to LenelS2 OnGuard of v8.0 as a maximum.

4. OUR GUIDANCE

Customers preparing upgrade plans to higher versions of LenelS2 OnGuard should consider that upgrades to TrakaWEB will then be required.

5. WHO TO CONTACT?

If you have any concerns, please contact your Regional Technical Support and they shall endeavour to assist you further.